RI's Shared Vision for Youth

Pilot Expansion and Replication

September 2009

White House Task Force Report Findings

- Despite billions of dollars spent on needy youth, many out-of-school, at-risk youth/young adults are currently being left behind in our economy because of a lack of program focus and emphasis on outcomes.

- The Report recommended a need to increase collaboration among youth serving agencies to better coordinate how federal programs serve the neediest youth. Well designed/ coordinated programs offer these youth the opportunities to successfully transition to adult roles and responsibilities.

Federal SYV Partners

Initial Partners:

- US Department of Education
- US Department of Health & Human Services
- US Department of Justice
- US Department of Labor

Current Federal Partners

- **US Department of Agriculture**
  - Families, 4H And Nutrition
  - Cooperative State Research and Extension Services
- **US Department of Education**
  - Office of Special Education and Rehabilitative Services
  - Office of Vocational and Adult Education, Division of Adult Education and Literacy
- **US Department of Health and Human Services**
  - Administration for Children and Families
  - Substance Abuse and Mental Health Services Administration
  - Assistant Secretary for Planning and Evaluation
- **US Department of Housing and Urban Development**
  - Office of Public Housing Investment, Public and Indian Housing
- **US Department of Justice**
  - Office of Juvenile Justice and Delinquency Prevention
- **US Department of Labor**
  - Employment and Training Administration
  - Office of Disability Employment Policy
- **US Department of Transportation**
- **US Social Security Administration**
  - Office of Program Development and Research
- **The Corporation for National and Community Service**

16 Original Pilot States

- Michigan
- Minnesota
- Mississippi
- New Hampshire
- Ohio
- Oklahoma
- **Rhode Island**
- Utah
- Alabama
- Arizona
- Arkansas
- Delaware
- Florida
- Iowa
- Kansas
- Massachusetts

A Shared Vision for Youth

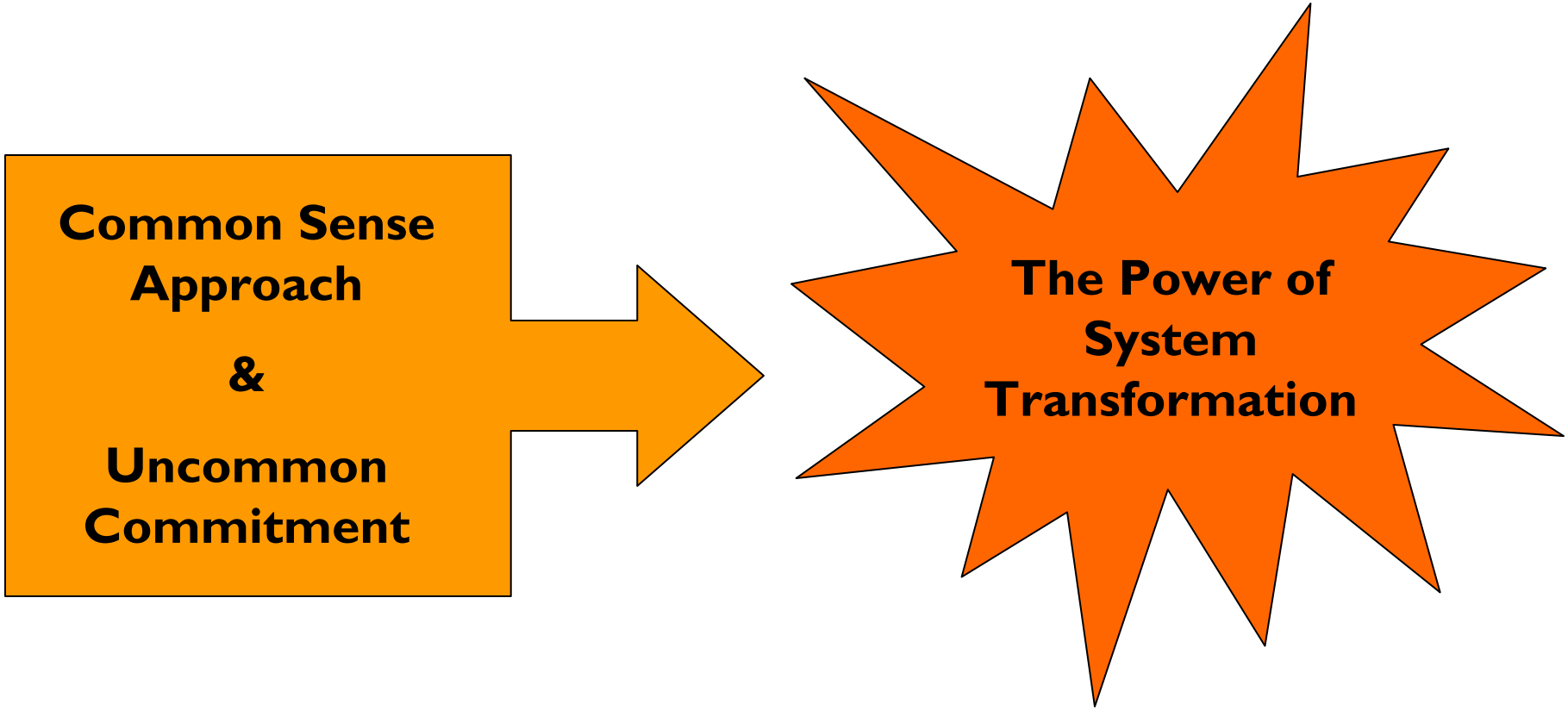
"The Nation's neediest youth will acquire the talents, skills, and knowledge necessary to ensure their healthy transition to successful adult roles and responsibilities"

Priority Investments

- Youth in foster care/aging out of foster care
- Children of incarcerated parents
- Court involved youth or at risk
- Migrant youth
- Youth with disabilities (2006)
- Native American youth (2006)
- Homeless and runaway youth
- Out of school youth
- High school drop-outs
- Pregnant /parenting teens (2009)
- Young adults/at risk 18-24 year olds (2009)

Transforming Our Systems

The Alternative Energy Source in Youth Development



Rhode Island's Shared Vision for Youth

"All at-risk youth in RI will have the knowledge, skills, attitudes, and experience to lead safe and stable lives and to progress along career or educational pathways so they can secure gainful and meaningful employment and thrive over time."

Rhode Island was Poised!

- **2005** – GWB creates statewide youth vision

  "The Youth Workforce Development System will serve all youth between the ages of 14 – 24 years and will have multiple points of entry."

- **Summer 2005** – GWB allocates $650K for summer jobs

- **2006 Fall** – The GWB grows investment by leveraging federal allocation with additional $2M

- **2006 November** – First Youth Confab to announce plans for joint RFP and solicit input.

Rhode Island was Poised!

- **2007 April** – RFP results in:
  - 400% increase in proposal submittals
  - Increase in needy youth served to 1,158
  - Allocation from Office of Adult Education
- **2007 – 2008** - over 2,700 youth in system, 28 providers, 38 programs, 7 Youth Centers
- **2008 – 2009** – over 7,500 youth in system, 32 providers, 45 programs, 13 Youth Centers, World of Work
- **2009 - 2010** – over 10,000 youth in system, 77 providers, 89 programs, 13 youth centers, 3 World of Work programs

Rhode Island Partners

- Governor's Workforce Board and the Workforce Cabinet
- Rhode Island Department of Labor & Training
- Rhode Island Department of Children, Youth & Families
- Rhode Island Department of Elementary & Secondary Education
- Rhode Island Department of Human Services
- Rhode Island Department of Corrections
- Rhode Island Office of Rehabilitation Services
- Workforce Partnership of Greater Rhode Island
- Workforce Solutions of Providence/Cranston
- Rhode Island Department of Health
- Exeter Job Corps Academy
- Rhode Island Juvenile Justice Commission
- Rhode Island Department of Economic Development
- Private agencies – Institute for Non-Violence, Goodwill
- Governor’s Children’s Cabinet
- Rhode Island Public Transportation Authority
- Rhode Island Housing

RI SYV Hallmarks

- Increased interagency collaboration & governance
- Implementation of a shared youth accountability framework
- Standardized Intake and Assessment
- A national model for “barrier busting” and serving youth through a unified case management system
- Comprehensive & coordinated planning

RI SYV Hallmarks Cont'd

- Creation of a youth services network that cover a variety of categorical funding streams
- Training & capacity building of front-line youth case workers
- Improved access and utilization of statewide/local resources—no "dead referrals"
- Retention and transition supports & wrap-around services

The RI Pilot

- Kicked off November 1, 2008
- 10 Caseworkers from 6 youth-serving agencies selected
- 1 Caseworker liaison
- Random Assignment of 50 Pilot Youth

Core Components of the Pilot

- Formalize cross-agency governance structure for at-risk youth policy & program oversight
- Standardize Intake & Assessment
- Maximize access to resources & minimize duplication and gaps in services
- Create multiple pathways to services—”no wrong door”
- Create “joint service strategies” and a universal care plan
- Establish weekly multi-agency case conferencing to increase resources available to youth served

Pilot and Control Group Youth

Rhode Island will **pilot their collaborative case management approach** with youth from the following targeted groups:

- Youth in and aging out of foster care
- Pregnant and parenting youth
- Youth with disabilities
- Older, out-of-school youth/young adults
- Youth/young adults connected to the juvenile justice system

Proposed Outcomes

System Outcomes

- Increased access to services/interventions
- Identification of new opportunities, resources and interventions
- Improved rates of participation, retention, and successful completion/transition for those served
- Improved communication, including better data and information-sharing between and across agencies
- Network of skilled front-line youth workers

Youth Outcomes

- Skill Gains
- Goal Identification
- Certifications
- Work & Career Exposure
- Connection to School and/or Work
- Youth Developmental Assets

Findings: System Outcomes

Collaborative Case Management:

- **Yields a substantial increase in referrals.** 79% of all referrals came from the case management team during Collaborative Case Conferencing Sessions (CCCS).
- **Increases resources for goal identification for youth.** 32% more goals were identified by the case management team during CCCS than would've been by the case manager acting alone.
- **Expands the Case Managers' awareness of available community resources and develops their ability to make the connection for the youth they serve.** 100% of the Case Managers reported an increased awareness of community resources through collaborative case management.
- **Agencies have a greater return on investment as more youth are connected to the services they offer.** More youth are connecting to school and work, receiving certifications and more efficiently utilizing services and resources available.

Findings: Youth Outcomes

Pilot Youth compared to Control Group:

- Experienced a greater amount of **Skill Gains** (eg: Anger Management).
- Completed a greater number of **Certifications** (eg: GED, Life Skills, etc.).
- Were more **Connected to School or Work**.
- Were involved in a greater number of **Work Experiences**.

Outcomes	Pilot Youth	Control Group Youth
Skill Gains	34	8
Certifications	36	11
Connection to School or Work	26	11
Work Experiences	20	10

Lessons Learned from the Pilot

- Collaborative case management **improves access to services, more rapidly, with greater impact**
- Case managers need **strong organizational support** in order to participate fully in collaborative case management
- **Access to State Team members** and others who can influence policy is critical to removing service barriers
- Data collection and evaluation tools need to be **streamlined, uniform, and consistent**
- Case managers' **input on process, measurement, and youth outcomes is valuable** and can help shape future considerations

Proposal for Replication & Expansion

Project Overview

- A 24-month project to replicate, expand, and institutionalize collaborative case management across the state of Rhode Island

- Replication will improve our ability to impact youth/young adult goals and objectives, including
  - Participation in secondary/post-secondary education
  - Receiving HS Diploma or GED
  - Increased Adult Basic Education skills
  - Work readiness skills
  - Credentialing
  - Participation in work
  - Increased wages

Replication Objectives

- Increase positive outcomes for youth/young adults
- Expand the Collaborative Case Management system in 5 regions and increase organization participation
- Increase efficiencies across support systems as resources, access, and opportunity are maximized
- Increase knowledge, skills and abilities of caseworkers and other staff who provide services to youth
- Position this model for sustainable integration into each region so that key functions are fully embedded
- Create a replication guide or toolkit (print/online)

Target Organizations and Youth Populations

- Year 1: Target 10 organizations per region which serve the highest-risk youth and young adults (ages 13 – 24)
- At least 25-30% of youth selected will be 18 or older
- Targeted populations continue to be
  - 13-24 year olds in and aging out of foster care
  - 13-24 year olds with disabilities
  - Pregnant and parenting teens
  - Older, out-of-school youth
  - 13-24 year olds connected to the juvenile justice system
- Year 2: Expand organizations and case managers involved in each region

Replication Methodology

- Continue SYV State Team Support
- Establish Regional Collaborative Case Management System (CCMS) Support Teams
- Engage Case Manager Liaisons (1 per region)
- Develop Case Manager Teams
- Utilize a CCMS Data Management System

Evaluation & System Impact Study

- Third-party evaluator will be selected through an RFP process

- Impact will be measured at multiple levels:
  - Youth/Young Adult outcomes
  - Case managers and provider organization outcomes
  - Overall impact on Rhode Island's system of services

Pilot Case Examples

- A 16-year-old male, heavily involved in gang activity and at the Rhode Island Training School entered the pilot. Through the pilot process, he was referred for Life Skills, GED training, work readiness training, and community involvement at AS220. He received his GED, is currently attending AS220, has work experience, and is taking classes at CCRI.

- A 19-year-old male ORS client with multiple mental health issues entered the pilot. He needed assistance in achieving work readiness and required job coaching. Through the engagement of ORS and the Providence Youth Center, he completed work readiness, participated in paid summer employment, and is on track for graduation.

Moving Forward

Lessons Learned

- Case managers need organizational support in order to participate fully
- Access to State Team Members is critical to removing policy barriers that impede service delivery
- Data collection and evaluation tools need to be streamlined, uniform and consistent
- Input from case managers on processes, measurement, and youth outcomes is valuable and can shape future considerations

Recommendations for Expansion

- MOAs for participating organizations; training for program managers and supervisors
- Each region will have a regional team, with its own meeting schedule, in addition to the larger Replication Resource Team
- Engagement of a third party evaluator; data management systems; training for all staff on data collection tools and processes
- Current case managers will have opportunities to share their expertise and suggestions for replication

Replication Needs By Oct. 1

Partner Participation:

- Do you want your caseworkers to be a part of this process?
- Can you assign a staff person to be a part of our state/regional infrastructure?
- Can you assign/reallocate resources to support this work?