



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

**Department of Labor and Training**

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## **WORKFORCE INVESTMENT NOTICE: 13-01**

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**TO:** WORKFORCE INVESTMENT AREAS

**FROM:** David Tremblay, Administrator-Workforce Investment Office

**SUBJECT:** Program Year 2013 Performance Measures Established

**DATE:** August 28, 2013

**1. Purpose** To provide notification of the negotiated Workforce Investment Act (WIA) performance measures for Program Year (PY) 2013.

**2. References**

- Workforce Investment Act of 1998
- WIA Final Rule, dated August 11, 2000
- Training and Employment Guidance Letter (TEGL) #26-12

**3. Background** The Workforce Investment Act requires that states and local areas establish annual performance goals to measure the effectiveness of the services they provide. Performance targets are proposed by the State to the United States Department of Labor, Employment and Training Administration (ETA). The State and ETA then negotiate the goals within the context of integrated service delivery, priority of service, economic conditions, customers served, and workforce solutions that contribute to the regional economic competitiveness of the state and sub state areas. In June of 2013, the following performance measures were approved by ETA for PY 2013:

<b>Customer Group</b>	<b>Approved PY 2013 Performance Goal</b>
<b>Adults</b>	
Entered Employment Rate	72.0%
Employment Retention Rate	87.0%
Average Earnings	\$11,667
Employment and Credential Rate	68.0%
<b>Dislocated Workers</b>	
Entered Employment Rate	78.0%
Employment Retention Rate	89.0%
Average Earnings	\$16,519
Employment and Credential Rate	72.0%
<b>Older Youth</b>	
Entered Employment Rate	72.1%
Credential Rate	53.4%
Employment Retention Rate	75.1%
Earnings Change	\$2,321
<b>Younger Youth</b>	
Goal Attainment Rate	96.8%
Diploma or Equivalent Attainment Rate	64.1%
Retention Rate	72.4%
<b>Customer Satisfaction</b>	
Employers	80.0%
Participants	77.0%

These measures apply to the State and Local Areas; however, the local boards have the flexibility to adopt higher performance requirements for any or all of the performance measures. If this is the case, local areas are required to notify the State Workforce Investment Office of the revised performance measures.

**5. Inquiries** Questions concerning this issuance may be directed to the State Workforce Investment Office Administrator.