



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

Department of Labor and Training

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WORKFORCE INVESTMENT NOTICE: 11-06

TO: WORKFORCE INVESTMENT AREAS

FROM: David Tremblay, Administrator-Workforce Investment Office

SUBJECT: Program Year 2011 Performance Measures Established

DATE: September 19, 2011

1. Purpose To provide notification of the negotiated Workforce Investment Act (WIA) performance measures for Program Year (PY) 2011.

2. References

- Workforce Investment Act of 1998
- WIA Final Rule, dated August 11, 2000
- Training and Employment Guidance Letters (TEGL) #29-10

3. Background The Workforce Investment Act requires that states and local areas establish annual performance goals to measure the effectiveness of the services they provide. Performance targets are proposed by the State to the United States Department of Labor, Employment and Training Administration (ETA). The State and ETA then negotiate the goals within the context of integrated service delivery, priority of service, economic conditions, customers served, and workforce solutions that contribute to the regional economic competitiveness of the state and sub state areas. In June of 2011, the following performance measures were approved by ETA for PY 2011:

Customer Group	Approved PY 2011 Performance Goal
Adults	
Entered Employment Rate	59.0%
Employment Retention Rate	83.1%
Average Earnings	\$10,000
Employment and Credential Rate	55.0%
Dislocated Workers	
Entered Employment Rate	63.0%
Employment Retention Rate	85.0%
Average Earnings	\$16,000
Employment and Credential Rate	57.0%
Older Youth	
Entered Employment Rate	67.0%
Credential Rate	46.0%
Employment Retention Rate	76.0%
Earnings Change	\$1,400
Younger Youth	
Skill Attainment Rate	88.0%
Diploma or Equivalent Attainment Rate	62.0%
Retention Rate	54.0%
Customer Satisfaction	
Employers	76%
Participants	79%

These measures apply to the state and local areas; however, the local boards have the flexibility to adopt higher performance requirements for any or all of the performance measures. If this is the case, local areas are required to notify the State Workforce Investment Office of the revised performance measures.

5. Inquiries Questions concerning this issuance may be directed to me at 462-8784 or to Russell Irving at 462-8998.