



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

Department of Labor and Training

Center General Complex
1511 Pontiac Avenue
Cranston, RI 02920

Telephone: (401) 462-8000
TDD: (401) 462-8006

Lincoln D. Chafee
Governor
Charles J. Fogarty
Director

WORKFORCE INVESTMENT NOTICE: 11-05

TO: WORKFORCE INVESTMENT AREAS

FROM: David Tremblay, Administrator-Workforce Investment Office

SUBJECT: Program Year 2010 Renegotiated Performance Measures

DATE: September 19, 2011

1. Purpose To provide notification of re-negotiated Workforce Investment Act (WIA) performance measures for Program Year (PY) 2010.

2. References

- Workforce Investment Act of 1998
- WIA Final Rule, dated August 11, 2000
- Training and Employment Guidance Letters (TEGL) #11-01, 23-09 and 29-10

3. Background The Workforce Investment Act requires that states and local areas establish performance goals to measure the effectiveness of the services they provide. The performance goals are determined through negotiations with the United States Department of Labor, Employment and Training Administration (ETA). Rhode Island negotiated its PY 2010 performance measures in the spring of 2009 which was prior to the time that the effects of the downturn in the economy were fully realized. WIA allows for the renegotiation of performance levels if circumstances arise that result in a significant change in the factors used to develop the original performance levels. One of these circumstances is significant changes in economic conditions, criteria certainly applicable to Rhode Island in the aforementioned time period. Therefore, a request was made to ETA to re-negotiate the performance measures to more accurately reflect the challenging conditions that the state was facing. In June of 2011, the following performance measures were approved by ETA for PY 2010:

Customer Group	Approved PY 2010 Performance Goal
Adults	
Entered Employment Rate	59.0%
Employment Retention Rate	83.1%
Average Earnings	\$10,000
Employment and Credential Rate	55.0%
Dislocated Workers	
Entered Employment Rate	63.0%
Employment Retention Rate	85.0%
Average Earnings	\$16,000
Employment and Credential Rate	57.0%
Older Youth	
Entered Employment Rate	67.0%
Credential Rate	46.0%
Employment Retention Rate	76.0%
Earnings Change	\$1,400
Younger Youth	
Skill Attainment Rate	88.0%
Diploma or Equivalent Attainment Rate	62.0%
Retention Rate	54.0%
Customer Satisfaction	
Employers	76%
Participants	79%

These measures apply to the state and local areas; however, the local boards have the flexibility to adopt higher performance requirements for any or all of the performance measures. If this is the case, local areas are required to notify the State Workforce Investment Office of the revised performance measures.

5. Inquiries Questions concerning this issuance may be directed to me at 462-8784 or to Russell Irving at 462-8998.