



Workforce Investment Act Eligible Training Program

Provider Name: Community College of Rhode Island

Contract #: 5050-62

Address: 400 East Avenue
Warwick, RI 02886

Address if program is held at a another site:

Program Name: IT Support Specialist Certificate

Office use only: ONET CODE 15-1041

CONTACT INFORMATION

Program Contact Person: Michael Kelly, Chair

Phone: 401-825-2056
Email: kelly@ccri.edu

Fax: 401-825-2283(dept)
Website: www.ccri.edu/comp

Course Outline/Topics to be Covered

This concentration is designed to provide the student with an understanding of microcomputer IT Support. Topics covered are support concepts, use of support tools & techniques; web principles and techniques, as well as instruction in computer technologies and operating systems.

Required academic grade levels to enter program

Reading Grade Level college entry-level
Math Grade Level college entry-level
English Proficiency college entry-level

Required to enter training program

Physical Yes No
Vaccinations Yes No
Drug test Yes No
BCI Yes No
License Yes No
Tools Yes No
Experience Yes No
Other :

MAY be required for employment

Physical Yes No
Vaccinations Yes No
Drug test Yes No
BCI Yes No
Certification Yes No
License Yes No
Tools Yes No
Experience Yes No
Other :

Participants will be qualified to seek employment in the following occupations:

- 1) Computer Support
- 2) _____
- 3) _____
- 4) _____

Is this program Pell grant eligible? Yes No

PROGRAM COSTS:

TUITION INCLUDES:	
Tuition	\$5,975.00
Fees	\$850.00
Books	\$2,300.00
Licensing	
Certificate fees	\$40.00
Other, provide explanation	
Placement Test	\$40.00
Total Tuition Cost	\$9,205.00

These are expenses that <u>MAY</u> be reimbursed after successful completion of training.			
<i>Please indicate Yes, No or enter the amount</i>			
	YES	NO	AMOUNT
Books	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Licensing	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Tools	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Uniforms	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Travel	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Miscellaneous	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Total			\$0.00

Participant is responsible for :	
Prerequisites	_____
Memberships	_____
_____	_____
_____	_____
Cost above tuition cap	\$3,705.00
Expenses that <u>MAY</u> be reimbursed	\$0.00
Total	\$3,705.00

Maximum ITA Responsibility (Max. \$5500)

\$5,500.00

PROGRAM LENGTH
Weeks and Hours and
Additional Information
Two Semesters, 700 hours
Please see website for additional information

What type of certificate will be awarded and by whom?

IT Support Specialist Certificate, Community College of RI
VA Approved