



Workforce Investment Act Eligible Training Program

Provider Name: RI Hospitality Association

Contract #: 4050-37

Address:

94 Sabra Street
Cranston, RI 02910-1031

Addresses if program is held at a another site:

1. Locations Vary 2. _____

Program Name: Hospitality: The Third Language™

Office use only: ONET CODE 43-4081

CONTACT INFORMATION

Program Contact Person:
Heather Singleton

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Course Outline/Topics to be Covered

This training program implements a whole team approach that focuses on transcending cultural differences in order to build an effective working team. Native and non-native English speakers will be lead to develop a better understanding of how diversity builds the culture of an establishment.

This program is based on 6 key components: Trust, Conflict, Accountability, Commitment, Communication and Results. Emphasis is placed on how our guests are at the center of it all.

Required academic grade levels to enter program

Reading Grade Level 7th Grade

Math Grade Level N/A

English Proficiency 7th Grade

Required to enter training program

- Physical Yes No
- Vaccinations Yes No
- Drug test Yes No
- BCI Yes No
- License Yes No
- Tools Yes No
- Experience Yes No
- Other :

MAY be required for employment

- Physical Yes No
- Vaccinations Yes No
- Drug test Yes No
- BCI Yes No
- Certification Yes No
- License Yes No
- Tools Yes No
- Experience Yes No
- Other :

Participants will be qualified to seek employment in the following occupations:

- 1) Any position 2) _____
- 3) _____ 4) _____

Is this program Pell grant eligible?

Yes No

PROGRAM COSTS:

TUITION INCLUDES:	
Tuition	\$180.00
Fees	_____
Books	_____
Licensing	_____
Certificate fees	_____
Other, provide explanation	_____
Total Tuition Cost	\$180.00

These are expenses that MAY be reimbursed after successful completion of training.

<i>Please indicate Yes, No or enter the amount</i>			
	YES	NO	AMOUNT
Books	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	_____
Licensing	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	_____
Tools	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	_____
Uniforms	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	_____
Travel	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	_____
Miscellaneous	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	_____
Total			\$0.00

Participant is responsible for :

Prerequisites	_____
Memberships	_____
_____	_____
_____	_____
Cost above tuition cap	\$0.00
Expenses that <u>MAY</u> be reimbursed	\$0.00
Total	\$0.00

Maximum ITA Responsibility (Max. \$5500)

\$180.00

PROGRAM LENGTH

Weeks and Hours
and

Additional Information

One, 6-hour training session.

What type of certificate will be awarded and by whom?

RI Hospitality Education Foundation Hospitality: The Third Language™ Certification