



Workforce Investment Act Eligible Training Program

Provider Name: New Horizons of Rhode Island

Contract #: 4050- 44

Address:
315 Iron Horse Way, Suite 102
(off 555 Valley St.)
Providence, RI 02908

Address if program is held at a another site:

Program Name: Network Support Technician (W3013)

Office use only: ONET CODE 17-2061

CONTACT INFORMATION

Program Contact Person:
Pat Elston

Phone: 401-633-3215
Email: pelston@nhrhodeisland.com

Fax: 401-432-7240
Website: nhrhodeisland.com

Course Outline/Topics to be Covered

Technical Courses

A+ Essentials

A+ IT Technician

Network+

Business Skills Courses

Excellence in Technical customer Service

Business Skills Elective:

Effective Business Writing Effective Presentations

Career Skills

this program includes all courseware, simulations, practice exams and certification exams.

Required academic grade levels to enter program

Reading Grade Level GED, High School or 8.0

Math Grade Level GED, High School or 8.0

English Proficiency GED, High School or 8.0

Required to enter training program

Physical Yes No
Vaccinations Yes No
Drug test Yes No
BCI Yes No
License Yes No
Tools Yes No
Experience Yes No
Other :

MAY be required for employment

Physical Yes No
Vaccinations Yes No
Drug test Yes No
BCI Yes No
Certification Yes No
License Yes No
Tools Yes No
Experience Yes No
Other :

Participants will be qualified to seek employment in the following occupations:

- 1) Network Support Tech.
- 2) Network Administrator
- 3) Desktop Support
- 4) Help Desk

Is this program Pell grant eligible?

Yes No

PROGRAM COSTS:

TUITION INCLUDES:

Tuition	\$4,354.00
Fees	
Books	\$245.00
Licensing	
Certificate fees	Included
Other, provide explanation	
Total Tuition Cost	\$4,599.00

These are expenses that MAY be reimbursed after successful completion of training.

Please indicate Yes, No or enter the amount

	YES	NO	AMOUNT
Books	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Licensing	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Tools	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Uniforms	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Travel	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Miscellaneous	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Total			\$0.00

Participant is responsible for :

Prerequisites	
Memberships	
Cost above tuition cap	\$0.00
Expenses that <u>MAY</u> be reimbursed	\$0.00
Total	\$0.00

Maximum ITA Responsibility (Max. \$5500)

\$4,599.00

PROGRAM LENGTH

Weeks and Hours and

Additional Information

12 weeks. Hours are Monday - Friday, AM Session 8:30AM-12:30PM and PM Session 12:30PM - 4:30PM. Students set their own session schedule, please contact Pat Elston for details.

What type of certificate will be awarded and by whom?

New Horizons Certificate of Completion, CompTIA A+ Cert CompTIA Network+ Cert (Upon passing exams)