



# Workforce Investment Act Eligible Training Program

Provider Name: Community College of Rhode Island

Contract #: 4050-62

Address: 400 East Avenue  
Warwick, RI 02886

Address if program is held at a another site:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Program Name: It Support Specialist Certificate

Office use only: ONET CODE 15-1041

### CONTACT INFORMATION

Program Contact Person:  
Michael Kelly, Chair

Phone: 401-825-2056  
Email: kelly@ccri.edu

Fax: 401-825-2283(dept)  
Website: www.ccri.edu/comp

### Course Outline/Topics to be Covered

This concentration is designed to provide the student with an understanding of microcomputer IT Support. Topics covered are support concepts, use of support tools & techniques; web principles and techniques, as well as instruction in computer technologies and operating systems.

### Required academic grade levels to enter program

Reading Grade Level college entry-level  
Math Grade Level college entry-level  
English Proficiency college entry-level

### Required to enter training program

Physical	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Vaccinations	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Drug test	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
BCI	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
License	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Tools	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Experience	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Other :		

### MAY be required for employment

Physical	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Vaccinations	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Drug test	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
BCI	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Certification	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
License	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Tools	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Experience	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Other :		

### Participants will be qualified to seek employment in the following occupations:

- 1) Computer Support
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_
- 4) \_\_\_\_\_

### Is this program Pell grant eligible?

Yes  No

### PROGRAM COSTS:

#### TUITION INCLUDES:

Tuition	\$4,000.00
Fees	\$420.00
Books	\$2,000.00
Licensing	
Certificate (graduation) fees	\$40.00
Other, provide explanation	
Lab Fees	\$350.00
<b>Total Tuition Cost</b>	<b>\$6,810.00</b>

#### These are expenses that MAY be reimbursed after successful completion of training.

Please indicate Yes, No or enter the amount

	YES	NO	AMOUNT
Books	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Licensing	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Tools	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Uniforms	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Travel	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Miscellaneous	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
<b>Total</b>			<b>\$0.00</b>

#### Participant is responsible for :

Prerequisites	
Memberships	
<b>Cost above tuition cap</b>	<b>\$1,310.00</b>
<b>Expenses that <u>MAY</u> be reimbursed</b>	<b>\$0.00</b>
<b>Total</b>	<b>\$1,310.00</b>

#### Maximum ITA Responsibility (Max. \$5500)

**\$5,500.00**

#### PROGRAM LENGTH

Weeks and Hours and Additional Information

**Two Semesters, 700 hours**

**Please see website for additional information**

#### What type of certificate will be awarded and by whom?

IT Support Specialist Certificate, Community College of RI  
VA Approved