UI SIDES

State Information
Data Exchange System

WHAT IS SIDES?

The **S**tate **I**nformation **D**ata **E**xchange **S**ystem is an electronic tool to help employers respond to state unemployment insurance (UI) requests **quickly**, **easily**, and **accurately**.

The Problem

- Paper Based
- Mailing Costs
- Tight Deadlines
- Phone Calls
- Unprotected Data
- Different Forms

The Solution

- Electronic
- Web Exchange
- On Time
- Reduced Followups
- Secure
- National Standard

"The real beauty of it is the requests come via email... if I don't have all the information, I can save it, I can stop, I can pause, I can check my records the next day, and I can complete the claim without having to start all over again... The online form is a breeze to complete. It's far easier than the manual system ever was.

Paper reporting of claims is inefficient; using the online system is efficient, it saves time, it saves money."

Director of HR, CFO Systems

THE BENEFITS

- ▲ Available for FREE
- ▲ Electronic Exchange
- ▲ National Standard Data Format
- ▲ Quality of Information
- ▲ Timely Responses
- ▲ Staff Productivity
- ▲ Confirmation of Receipt

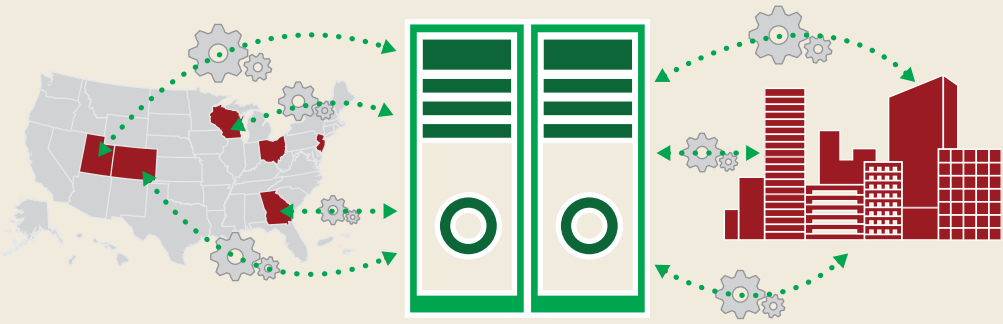
- ▼ Postage Costs
- ▼ Paper Work
- ▼ Phone Calls
- ▼ UI Tax Rate
- ▼ Overpayments
- ▼ Staff Time
- ▼ UI Appeals

BOTTOM LINE

http://info.uisides.org

THE OPTIONS

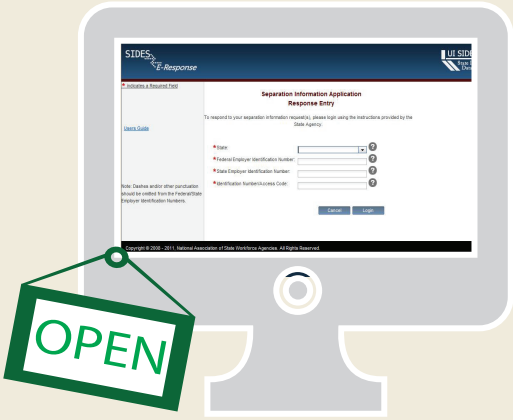
OPTION 1: SIDES provides an automated data-sharing and file-tracking interface between employers'/TPAs' IT systems and state UI agency networks. SIDES is an integrated computer-to-computer interface designed for employers and TPAs who typically deal with a ***large volume of UI information requests***. SIDES is especially helpful to those who operate in multiple states.



State UI Agency Systems *Central Broker* *Employer/TPA Systems*

OPTION 2: For employers with a ***limited number of UI claims*** throughout the year, the SIDES E-Response website provides an easy and efficient portal for electronically posting responses to information requests from state UI agencies. SIDES E-Response is available in participating state to any employer or TPA with internet access.

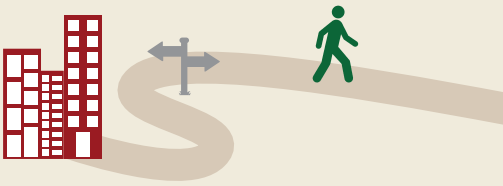
SIDES E-Response



ONE SOLUTION, MANY USES

SIDES streamlines communications between a state UI agency and employers.

HERE ARE SOME EXAMPLES



SEPARATION INFORMATION

SIDES sends a state's request to a claimant's former employer to provide the reason for job separation. This helps to reduce overpayments and unnecessary appeals by timely obtaining the required information so benefits are properly paid.

EARNINGS VERIFICATION

SIDES automates the investigation of matches received from the National Directory of New Hires and other types of wage audits. This helps reduce overpayments through verifying earnings and early detection of claimants returning to work.

MONETARY AND POTENTIAL CHARGES

SIDES allows a state to notify employers when claims are filed, shows the wages the employer paid that were used to establish a claim, identifies the claimants' potential weekly and total benefits, and calculates the potential charges to the employer.

DETERMINATION/APPEAL FORMAT

Electronically receive decisions regarding claimant eligibility due to separation and non-separation and file protests/appeals to those decisions.

Coming Soon

BILLING/CHARGE NOTICE FORMAT

Receive periodic account statements showing the details about all charges to an employer's UI account, including specific claimant information that affect the employer's account.

...and more.

SIDES is developed through a partnership between the U.S. Department of Labor and the National Association of State Workforce Agencies.

NATIONAL ASSOCIATION OF STATEWORK FORCE AGENCIES