



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

Department of Labor and Training
Division of Workers' Compensation
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NEW MENU-DRIVEN TELEPHONE SYSTEM FOR WORKERS' COMPENSATION

The Division of Workers' Compensation (WC) within the Rhode Island Department of Labor and Training has recently upgraded to a menu-driven automatic call distribution telephone operation. Our goal is to provide even better service while keeping the menu as simple as possible.

If you know a person's individual phone number, you may still dial them directly. However, please review and keep the list below as it will provide you with the most direct service.

For **all** calls, please dial **(401) 462-8100**

Press 1 for general workers' compensation or seminar information from the WC Education Unit

Press 2 to call in a *correction* to an Employer's First Report of Injury form that was previously sent in

Press 3 for mailing addresses and fax numbers

Press 4 for Insurance Carrier or Waiver information

Press 5 for Independent Contractor information

Press 6 for Claims Analyst; Administrative Fund; Self-Insurance

Then: Press 1 for Claims Analyst Unit

Press 2 for Administrative Fund

Press 3 for Self-Insurance Unit

Press 7 to report WC fraud

Press 8 when calling about WC compliance issues (WC Fraud and Compliance Unit)

Press 9 to repeat the menu

Press 0 for the Operator

Please avoid pressing 0 for the operator as this will delay your direct connection. Also, you do not have to wait through any message to press the appropriate number.

We hope that this new telephone system will continue to provide you with the professional service that you have come to expect from the Division of Workers' Compensation. However, please feel free to let us know if you have any difficulties.

E. Jean Severance
Associate Director