

**2011 National UI Directors' Conference and IT/Legal Issues Forum**  
**State of Hope – Keeping the Safety Net Strong**  
**October 17-20, 2011 in Providence, Rhode Island**

**IT Track Agenda**

**Monday, 17Oct: PM –**

- Noon-7:00     Registration – 17<sup>th</sup> Floor  
6:00-9:00     Welcome Reception – Garden Room – 2<sup>nd</sup> Floor

**Tuesday, 18Oct: AM –**

- 7:00-9:00     Continental Breakfast – Grand Ballroom – 17<sup>th</sup> Floor  
8:00-4:30     Registration – 17<sup>th</sup> Floor  
9:00-10:30    Roundtable – Owning Your New System: Knowledge Transfer  
and Training Strategies to Support the New System

**Tuesday, 18Oct: PM – Opening Plenary Session**

- 12:45-1:15    Opening Ceremony
- a) Presentation of Colors – Kentish Guards
  - b) Greetings
    - o Governor Lincoln D. Chafee, State of Rhode Island
    - o Mayor Angel Taveras, City of Providence
    - o Holly O'Brien, Regional Administrator-Region 1 – U.S. Department of Labor
    - o Director Charles J. Fogarty, RI Department of Labor and Training
    - o Assistant Director Raymond A. Filippone, RI Department of Labor and Training
- 1:15-2:15     U.S. Department of Labor – Gay Gilbert, Administrator, Office of Unemployment Insurance, Employment and Training Administration, U.S. Department of Labor
- 2:15-2:45     Sponsor 2 minute Drill
- 2:45-3:00     Break – 17<sup>th</sup> and 18<sup>th</sup> Floor
- 3:00-3:30     USE OF SOCIAL MEDIA TOOLS  
Presenter: Charlie Terrell, Program Specialist, NASWA
- 3:30-4:00     Vendor 2 minute Drill
- 4:00-4:30     TRUST FUND SOLVENCY  
Presenter: Andrew Sherrill, US Government Accountability Office
- 4:30            Wrap up

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5:15 Trolleys depart for RI State House Reception

7:30 Trolleys depart State House for RI Clambake

8:00 RI Clambake Biltmore Hotel - Ballroom

**IT Track Agenda – Continued**

**Wednesday, 19Oct: AM – Start of Workshops**

7:00-8:30 Continental Breakfast – Grand Ballroom – 17<sup>th</sup> Floor

8:00-5:30 Registration – 17<sup>th</sup> Floor

8:30-10am Roundtable – The Past, Present and Future of UI IT Modernization Projects

10:00-10:30 Break – 17<sup>th</sup> and 18<sup>th</sup> Floor

10:30-Noon 1. Breaking State Borders and Paradigms: Collaborative and Innovative Software Development Models

2. On the Fast Track with SIDES

Noon-1:30 UI and IT Luncheon – Grand Ballroom – 17<sup>th</sup> Floor  
ITSC Update

**Wednesday, 19Oct: PM – Workshops Continued**

1:45-3:15 What Everyone Ought to Know About Defining Requirements and Process Re-Engineering

3:15-3:45 Break – 17<sup>th</sup> and 18<sup>th</sup> Floor

3:45-5:15 UI IT Modernization is not Just Technology, Are You Prepared?

Evening On your Own – Evening to enjoy historic city of Providence

**Thursday, 20Oct: AM – Closing Plenary Session**

7:00-8:30 Full Breakfast – Garden Room – 2<sup>nd</sup> Floor

8:30-9:30 MAKING REEMPLOYMENT WORK: Connecting UI Claimants with Workforce System Services

Presenters: John Trutko, President, Capital Research Corporation, Inc.  
Tom Kusnirik, Assistant Technology Director, Information Technology Support Center (ITSC), NASWA

9:30-10:00 MANAGING UI IMPROPER PAYMENTS

Moderator: David Canady, UI Director, North Carolina Employment Security Commission

Presenters: Chinita Arceneaux, Systems and Procedures Analyst II, North Carolina Employment Security Commission  
Sara Hall-Phillips, Deputy Director, Office of Unemployment Compensation, Ohio Department of Job and Family Services

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Patrick Beaty, Deputy Secretary for Unemployment Compensation  
Programs, Pennsylvania Department of Labor & Industry

10:00-10:30 Break – 17<sup>th</sup> and 18<sup>th</sup> Floor

10:30-11:30 UI LOOKING FORWARD

Presenters: Dr. Wayne Vroman, Urban Institute;  
Dr. Paul Harrington, Drexel University

11:30 Closing Remarks  
Conference Adjourns