



RI Department of Labor and Training

RAPID RESPONSE SERVICES

The RI Department of Labor and Training's Rapid Response Unit provides comprehensive outreach services to businesses experiencing permanent job loss. A special team of reemployment experts helps employers communicate timely and accurate information to their employees during this transition. Rapid Response team members also guide employees toward unemployment insurance benefits, health insurance options, available reemployment services, job search activities and, when applicable, state and federal funding opportunities.

The netWORKri services available to all employees affected by layoffs include:

- self-directed or staff-assisted job searches
- job development services and access to job fairs
- job skills workshops in résumé development
- interviewing and job searching

Other services provided through the Workforce Investment Act (WIA) and the Trade Adjustment Act (TAA) are dependent on eligibility, and may include individual skills assessment, skills upgrading and retraining. In the past year alone, Rapid Response has helped more than 2,500 RI workers.

INITIAL QUERY

Rapid Response requests management meeting with employer.

MANAGEMENT MEETING

Rapid Response assesses service needs and eligibility.

ORIENTATION

Rapid Response informs employees of available netWORKri services.

SERVICE DELIVERY

Self-directed or staff-assisted job search begins, on-site or at netWORKri Career Center.

ABOUT UNEMPLOYMENT INSURANCE

Unemployment Insurance provides income support to workers who have experienced job loss through no fault of their own. Filing for Unemployment Insurance is easy and convenient. Workers may file by phone at (401) 243-9100 or online at <http://www.dlt.ri.gov/FileaClaim.htm>.

UI benefits are based upon a percentage of a customer's annual earnings. Under Rhode Island law, a UI customer may collect benefits for a maximum of 26 weeks. Those eligible for unemployment insurance must be able and available to work. They must also have earned enough wages during

their base period to qualify for an initial claim. All benefits are taxable as income. UI recipients may elect to have taxes withheld from their weekly benefit amount or may wait to claim this income when they file their annual tax return.



RHODE ISLAND DEPARTMENT OF LABOR AND TRAINING

Administrative Offices: 1511 Pontiac Avenue, Cranston, RI 02920 • www.dlt.ri.gov • TTY via RI Relay 711

Equal Opportunity Employer • Auxiliary aids and services are available upon request to individuals with disabilities.

REEMPLOYMENT SERVICES

The netWORKri One-Stop Career Centers, conveniently



located throughout the state, offer comprehensive services to assist workers experiencing job loss. Comprised of various partner agencies, netWORKri provides reemployment

services at no charge to the participant.

Financial assistance for training is also

available for those who qualify. Each center is staffed with specialists who work with each customer to determine individual reemployment needs.

The netWORKri One-Stop Career and Reemployment Centers are open Monday-Thursday, 8 a.m. to 4 p.m.; and Friday, 10 a.m. to 4 p.m. at the following locations:

- 1 Reservoir Ave., Providence
- 1330 Main St., West Warwick
- 219 Pond Street, Woonsocket
- 4808 Tower Hill Rd., Wakefield (Wakefield open Tuesday, Wednesday and Thursday, 8:00 am to 4:00 pm)

CORE

for all customers

Outreach to affected workers
 Aptitude and interest assessments
 Labor market information
 Job search and placement assistance
 Assistance with EmployRI.org online job board and work search tools
 Reemployment workshops on such topics as résumé writing, interviewing techniques and job search strategies
 Support services referrals
 Eligibility determination for additional services

INTENSIVE

for referred customers

Comprehensive assessment
 Individual employment counseling and career planning
 Individual case management of employment and training needs
 Referrals to training options

TRAINING

for qualifying customers

Occupational training financial assistance
 Referral and financial assistance for remedial training including adult basic education, GED preparation and English as a Second Language instruction
 On-the-job training financial assistance
 Customized training financial assistance

NEXT STEPS

1. File for Unemployment Insurance via phone at (401) 243-9100 or online at <http://www.dlt.ri.gov>.
2. Contact the netWORKri One-Stop Career Center nearest you to initiate services and to schedule a dislocated worker services orientation.
3. Ask your human resources department about health care coverage options, including COBRA. Or, contact (401) 462-5300 to discuss your eligibility for RIteCare.

ONLINE INFORMATION

- Unemployment Insurance <http://www.dlt.ri.gov/ui>
- netWORKri career centers <http://www.netWORKri.org>
- Employri job board and work search tools <http://www.employri.org>

TO SCHEDULE A RAPID RESPONSE

Contact Connie Parks at the RI Department of Labor and Training Business Workforce Center, (401) 462-8724 or connie.parks@dlt.ri.gov