

Please use this brochure as a reference whenever you need assistance from DLT.

Apprenticeship - assists industry in developing and improving apprenticeship and other training programs designed to train the needed skilled workers; also safeguards the welfare of apprenticeships.

Phone: (401) 462-8536
 Web: www.dlt.ri.gov/apprenticeship
 Email: Richard.Palmiere@dlt.ri.gov

Board of Review - an autonomous body which hears appeals from workers and employers on UI and TDI program decisions rendered by DLT.

Phone: (401) 462-9400
 Web: www.dlt.ri.gov/bor
 Email: dlt.bor@dlt.ri.gov



Business Workforce Center (BWC) - serves as a liaison to employers, providing job development, training, recruitment and education on services, tax credits and grants.

Phone: 1-888-616-JOBS (5627)
 Web: www.dlt.ri.gov/bwc
 Email: Connie.Parks@dlt.ri.gov

Donley Rehabilitation Center - provides broad-based rehabilitation for individuals on Workers' Compensation including evaluations, therapy, counseling and vocational services, as well as the certification of rehabilitation counselors and approval of rehabilitation plans.

Phone: (401) 243-1200
 Web: www.dlt.ri.gov/donley
 Email: dlt.donley@dlt.ri.gov

Foreign/Alien Labor Certification Program - provides employers with information needed to certify alien workers.

Phone: (401) 462-8800
 Web: www.dlt.ri.gov/ets/ForeignLabor.htm
 Email: dlt.wfd@dlt.ri.gov



DLT Telephone Quick List

(area code 401)

Apprenticeship.....	462-8536
Board of Review.....	462-9400
Business Workforce Center ...	888-616-JOBS
Donley Rehabilitation Center.....	243-1200
Foreign Labor Certification.....	462-8800
Governor's Workforce Board RI ...	462-8860
Labor Market Information.....	462-8740
Labor Relations Board.....	462-8830
Labor Standards.....	462-8550
netWORKri Providence.....	462-8900
netWORKri Wakefield.....	782-4362
netWORKri West Warwick.....	462-4100
netWORKri Woonsocket.....	235-1201
Occupational Safety.....	462-8570
Policy and Legislative Affairs.....	462-8812
Prevailing Wage.....	462-8580
Professional Regulation.....	462-8580
Temporary Disability Insurance....	462-8420
Unemployment Insurance:	
Call Center (Claims).....	243-9100
Administrative Benefits.....	462-8400
Workers' Compensation.....	462-8100
Workforce Development.....	462-8800
Workforce Investment Office.....	462-8780
Workforce Partnership of	
Greater Rhode Island.....	462-8730
Workforce Solutions of	
Providence Cranston.....	861-0800
WorkShare Program.....	462-8418

Resources Beyond the DLT

Dept. of Human Services.....	462-5300
Dept. of Elderly Affairs.....	462-4000
Division of Taxation.....	222-3050
Office of Rehab. Services.....	421-7005
RI Economic Dev. Corp.	278-9100
Social Security Admin.	877-402-0808



DLT Directory



Assistance

A list of DLT's programs with phone numbers, web sites and email addresses



1511 Pontiac Ave., Cranston, RI 02920
 Telephone: (401) 462-8000
 TTY via RI Relay 711
www.dlt.ri.gov

Governor's Workforce Board RI - an independent board that institutes statewide policies, goals and guidelines for the coordination of all employment and training programs.

Phone: (401) 462-8860
Web: www.gwb.ri.gov
Email: Amelia.Roberts@dlt.ri.gov



Labor Market Information - collects and publishes a wide variety of data on the RI economy including occupational wages, employment and unemployment statistics, and industry and occupational projections.

Phone: (401) 462-8740
Web: www.dlt.ri.gov/lmi
Email addresses by program can be found at www.dlt.ri.gov/lmi/contact.htm

Labor Relations Board - makes bargaining unit determinations for public sector employees presently unionized or seeking to be unionized; oversees collective bargaining elections; and investigates and resolves charges of unfair labor practices.

Phone: (401) 462-8830
Web: www.dlt.ri.gov/lrb
Email: dlt.lrb@dlt.ri.gov

Labor Standards - enforces laws on minimum wage, child labor, parental and family medical leave, record-keeping requirements and Sunday and holiday premium pay; issues work permits; and licenses jewelry contract shops. Conducts employer seminars on understanding Rhode Island's Labor Laws.

Phone: (401) 462-8550
Web: www.dlt.ri.gov/lrs
Email: dlt.laborstandards@dlt.ri.gov

netWORKri One-Stop Career Centers - provide one-stop services to job seekers and employers, with various locations across Rhode Island.

Providence (401) 462-8900
Wakefield (401) 782-4362
West Warwick (401) 462-4100
Woonsocket (401) 235-1201
Web: www.networkri.org
Email: dlt.wfd@dlt.ri.gov



Occupational Safety and Health - inspects all state agencies, public buildings and educational facilities for compliance with health and safety laws; boilers, elevators, escalators and other lifting devices; weights and measures; and the licensing of companies using hazardous substances.

Phone: (401) 462-8570
Web: www.dlt.ri.gov/occusafe
Email: dlt.occusafe@dlt.ri.gov

Prevailing Wage - monitors and evaluates the hourly cost for labor wages set by law and involving construction work for various and related trades.

Phone: (401) 462-8580
Web: www.dlt.ri.gov/pw
Email: dlt.pregs@dlt.ri.gov

Professional Regulation - examines, licenses and registers all electricians, telecommunications contractors, technicians & installers, hoisting engineers, pipefitters, refrigeration technicians and fire protection sprinkler fitters.

Phone: (401) 462-8580
Web: www.dlt.ri.gov/profregs
Email: dlt.pregs@dlt.ri.gov

Temporary Disability Insurance (TDI) - provides income support to cover workers unemployed due to non-work-related illness or injury.

Phone: (401) 462-8420
Web: www.dlt.ri.gov/tdi
Email: dlt.tdi@dlt.ri.gov

Unemployment Insurance (UI) - provides income support to individuals unemployed through no fault of their own. File claims on-line at www.dlt.ri.gov/ui or by calling the Call Center at (401) 243-9100. Contact the Administrative UI office (401) 462-8400 with questions.

Web: www.dlt.ri.gov/ui
Email: dlt.unemploymentinsurance@dlt.ri.gov

Workers' Compensation (WC) - monitors and records all claim filings to ensure that workers injured on the job receive proper payment from insurance companies. The Education Unit offers diverse WC-related seminars; Fraud and Compliance Unit investigates fraud and ensures that employers maintain proper coverage.

Phone: (401) 462-8100
Web: www.dlt.ri.gov/wc
Email: dlt.WCEdUnit@dlt.ri.gov

Workforce Development Services - maintains DLT's labor exchange system — the process of pairing job seekers with job openings; oversees Employer Services, Alien Labor Certification, and netWORKri offices, as well as other DLT units and programs.

Phone: (401) 462-8800
Web: www.dlt.ri.gov/wfds
Email: dlt.wds@dlt.ri.gov

Workforce Investment Office - provides policy guidance and technical assistance for training programs funded through the federal Workforce Investment Act (WIA). WIA primarily serves the economically disadvantaged, preparing them for employment. It also serves the long-term unemployed whose job loss has resulted from drastic changes in the economy.

Phone: (401) 462-8780
Web: www.dlt.ri.gov/WIO
Email: David.Tremblay@dlt.ri.gov

Workforce Partnership of Greater Rhode Island - a local Workforce Investment Board that directs federal and state workforce development activities in 37 of 39 Rhode Island cities and towns.

Phone: (401) 462-8730
Web: www.griworkforce.com
Email: Sharon.Geoffrey@dlt.ri.gov



Workforce Solutions of Providence/Cranston - a local Workforce Investment Board that directs federal and state workforce development activities in Providence and Cranston.

Phone: (401) 861-0800
Web: www.workforcesolutionspc.com
Email: rricci@providenceri.com



WorkShare Program - provides employers an alternative to layoffs. Companies can avoid layoffs by reducing the work hours for a large group or its entire workforce. Workers become eligible for pro-rated unemployment benefits to make up for their lost wages.

Phone: (401) 462-8418
Web: www.dlt.ri.gov/ui/ws.htm
Email: dlt.workshare@dlt.ri.gov

DLT is an equal opportunity employer/program. Auxiliary aids & services are available upon request to individuals with disabilities. TTY via RI Relay 711