

Please use this brochure as a reference whenever you need assistance from DLT.

**Apprenticeship** - assists industry in developing and improving apprenticeship and other training programs designed to train the needed skilled workers; also safeguards the welfare of apprenticeships.

Phone: (401) 462-8536

Web site: [www.dlt.ri.gov/apprenticeship](http://www.dlt.ri.gov/apprenticeship)

E-mail: [btrem1@dlt.ri.gov](mailto:btrem1@dlt.ri.gov)

**Board of Review** - an autonomous body which hears appeals from workers and employers on UI and TDI program decisions rendered by DLT.

Phone: (401) 462-9400

Web site: [www.dlt.ri.gov/bor](http://www.dlt.ri.gov/bor)

E-mail: [bor@dlt.ri.gov](mailto:bor@dlt.ri.gov)



**Donley Rehabilitation Center** - provides broad-based rehabilitation for individuals on Workers' Compensation including evaluations, therapy, counseling and vocational services, as well as the certification of rehabilitation counselors and approval of rehabilitation plans.

Phone: (401) 243-1200

Web site: [www.dlt.ri.gov/donley](http://www.dlt.ri.gov/donley)

E-mail: [donley@dlt.ri.gov](mailto:donley@dlt.ri.gov)

**Employer Service Unit (ESU)** - serves as a liaison to employers, providing job development, training, recruitment and education on services, tax credits and grants.

Phone: 1-888-616-JOBS (5627)

Web site: [www.dlt.ri.gov/esu](http://www.dlt.ri.gov/esu)

E-mail: [cparks@dlt.ri.gov](mailto:cparks@dlt.ri.gov)

**Foreign/Alien Labor Certification Program**

- provides employers with information needed to certify alien workers.

Phone (401) 462-8800

Web site: [www.dlt.ri.gov/ets/ForeignLabor.htm](http://www.dlt.ri.gov/ets/ForeignLabor.htm)

E-mail: [dlandi@dlt.ri.gov](mailto:dlandi@dlt.ri.gov)



**DLT Telephone Quick List**

(area code 401)



- Apprenticeship..... 462-8536
- Board of Review..... 462-9400
- Donley Rehabilitation Center..... 243-1200
- Employer Services..... 1-888-616-JOBS
- Foreign Labor Certification..... 462-8800
- Governor's Workforce Board RI ... 462-8860
- Labor Market Information..... 462-8740
- Labor Relations Board..... 462-8830
- Labor Standards..... 462-8550
- Newport Re-employment Office ... 847-2038
- netWORKri Pawtucket..... 721-1800
- netWORKri Providence..... 462-8900
- netWORKri West Warwick ..... 828-8382
- netWORKri Woonsocket..... 235-1201
- Occupational Safety..... 462-8570
- Policy and Legislative Affairs ..... 462-8812
- Prevailing Wage..... 462-8580
- Professional Regulation..... 462-8580
- Temporary Disability Insurance .... 462-8420
- Unemployment Insurance:
  - Call Center (Claims)..... 243-9100
  - Administrative Benefits ..... 462-8400
  - Workers' Compensation ..... 462-8100
  - Workforce Development..... 462-8800
  - Workforce Investment Office ..... 462-8780
  - Workforce Partnership of
    - Greater Rhode Island..... 462-8730
  - Workforce Solutions of
    - Providence Cranston..... 861-0800
  - WorkShare Program ..... 462-8418

**Resources Beyond the DLT**

- Dept. of Human Services..... 462-5300
- Dept. of Elderly Affairs ..... 462-4000
- Division of Taxation ..... 222-3050
- Office of Rehab. Services ..... 421-7005
- RI Economic Dev. Corp. .... 222-2601
- Social Security Admin. .... 528-4501

**DLT Directory**



**Assistance**

A list of DLT's programs with phone numbers, web sites and e-mail addresses



**Rhode Island Department of Labor and Training**

1511 Pontiac Avenue  
 Cranston, RI 02920  
 Telephone: (401) 462-8000  
 TDD: (401) 462-8006  
[www.dlt.ri.gov](http://www.dlt.ri.gov)

**Governor's Workforce Board RI** - an independent board that institutes statewide policies, goals and guidelines for the coordination of all employment and training programs.

Phone: (401) 462-8860  
Web site: [www.rihric.com](http://www.rihric.com)  
E-mail: [mmooney@dlt.ri.gov](mailto:mmooney@dlt.ri.gov)

**Labor Market Information** - collects and publishes a wide variety of data on the RI economy including occupational wages, employment and unemployment statistics, and industry and occupational projections.

Phone: (401) 462-8740  
Web site: [www.dlt.ri.gov/lmi](http://www.dlt.ri.gov/lmi)  
E-mail addresses by program can be found at [www.dlt.ri.gov/lmi/contact.htm](http://www.dlt.ri.gov/lmi/contact.htm)

**Labor Relations Board** - makes bargaining unit determinations for public sector employees presently unionized or seeking to be unionized; oversees collective bargaining elections; and investigates and resolves charges of unfair labor practices.

Phone: (401) 462-8830  
Web site: [www.dlt.ri.gov/lrb](http://www.dlt.ri.gov/lrb)  
E-mail: [lrb@dlt.ri.gov](mailto:lrb@dlt.ri.gov)

**Labor Standards** - enforces laws on minimum wage, child labor, parental and family medical leave, record-keeping requirements and Sunday and holiday premium pay; issues work permits; and licenses jewelry contract shops. Conducts employer seminars on understanding RI's Labor Laws.

Phone: (401) 462-8550  
Web site: [www.dlt.ri.gov/lb](http://www.dlt.ri.gov/lb)  
E-mail: [laborstandards@dlt.ri.gov](mailto:laborstandards@dlt.ri.gov)

**netWORKri One-Stop Career Centers** - provide one-stop services to job seekers and employers, with various locations across Rhode Island.



Pawtucket (401) 722-3100  
Providence (401) 462-8900  
West Warwick (401) 828-8382  
Woonsocket (401) 235-1201  
Newport Reemployment Office (401) 847-2038  
Web site: [www.networkri.org](http://www.networkri.org)  
E-mail: [brutherford@networkri.org](mailto:brutherford@networkri.org)

**Occupational Safety and Health** - inspects all state agencies, public buildings and educational facilities for compliance with health and safety laws; boilers, elevators, escalators and other lifting devices; weights and measures; and the licensing of companies using hazardous substances.

Phone: (401) 462-8570  
Web site: [www.dlt.ri.gov/occupsafe](http://www.dlt.ri.gov/occupsafe)  
E-mail: [occupsafe@dlt.ri.gov](mailto:occupsafe@dlt.ri.gov)

**Prevailing Wage** - monitors and evaluates the hourly cost for labor wages set by law and involving construction work for various and related trades.

Phone: (401) 462-8580  
Web site: [www.dlt.ri.gov/pw](http://www.dlt.ri.gov/pw)  
E-mail: [pregs@dlt.ri.gov](mailto:pregs@dlt.ri.gov)

**Professional Regulation** - examines, licenses and registers all electricians, telecommunications contractors, technicians & installers, hoisting engineers, pipefitters, refrigeration technicians and fire protection sprinkler fitters.

Phone: (401) 462-8580  
Web site: [www.dlt.ri.gov/profregs](http://www.dlt.ri.gov/profregs)  
E-mail: [pregs@dlt.ri.gov](mailto:pregs@dlt.ri.gov)

**Temporary Disability Insurance (TDI)** - provides income support to cover workers unemployed due to non-work-related illness or injury.

Phone: (401) 462-8420  
Web site: [www.dlt.ri.gov/tdi](http://www.dlt.ri.gov/tdi)  
E-mail: [tdi@dlt.ri.gov](mailto:tdi@dlt.ri.gov)

**Unemployment Insurance (UI)** - provides income support to individuals unemployed through no fault of their own. Claims may be on-line at [www.dlt.ri.gov/ui](http://www.dlt.ri.gov/ui) or by calling the Call Center at (401) 243-9100. Contact the Administrative UI office (401) 462-8400 with questions.

Web site: [www.dlt.ri.gov/ui](http://www.dlt.ri.gov/ui)  
E-mail: [unemploymentinsurance@dlt.ri.gov](mailto:unemploymentinsurance@dlt.ri.gov)

**Workers' Compensation (WC)** - monitors and records all claim filings to ensure that workers injured on the job receive proper payment from insurance companies. The Education Unit offers diverse WC-related seminars, while the Fraud and Compliance Unit investigates fraud and ensures employers maintain proper coverage.

Phone: (401) 462-8100  
Web site: [www.dlt.ri.gov/wc](http://www.dlt.ri.gov/wc)  
E-mail: [WCEdUnit@dlt.ri.gov](mailto:WCEdUnit@dlt.ri.gov)

**Workforce Development Services** - maintains DLT's labor exchange system - the process of pairing job seekers with job openings; oversees Employer Services, Alien Labor Certification, and netWORKri offices, as well as other DLT units and programs.

Phone: (401) 462-8800  
Web site: [www.dlt.ri.gov/wfds](http://www.dlt.ri.gov/wfds)  
E-mail: [wds@dlt.ri.gov](mailto:wds@dlt.ri.gov)

**Workforce Investment Office** - provides policy guidance and technical assistance for training programs funded through the federal Workforce Investment Act (WIA). WIA primarily serves the economically disadvantaged, preparing them for employment. It also serves the long-term unemployed whose job loss has resulted from drastic changes in the economy.

Phone: (401) 462-8780  
Web site: [www.dlt.ri.gov/WIO](http://www.dlt.ri.gov/WIO)  
E-mail: [dtreglia@dlt.ri.gov](mailto:dtreglia@dlt.ri.gov)

**Workforce Partnership of Greater Rhode Island** - a local Workforce Investment Board that directs federal and state workforce development activities in 37 of 39 Rhode Island cities and towns.

Phone: (401) 462-8730  
Web site: [www.griworkforce.com](http://www.griworkforce.com)  
E-mail: [cgrieco@dlt.ri.gov](mailto:cgrieco@dlt.ri.gov)



**Workforce Solutions of Providence/Cranston** - a local Workforce Investment Board that directs federal and state workforce development activities in Providence and Cranston.



Phone: (401) 861-0800  
Web site: [www.workforcesolutionspc.com](http://www.workforcesolutionspc.com)  
E-mail: [rricci@providenceri.com](mailto:rricci@providenceri.com)

**WorkShare Program** - provides employers an alternative to layoffs. Companies can avoid layoffs by reducing the work hours for a large group or its entire workforce. Workers become eligible for pro-rated unemployment benefits to make up for their lost wages.

Phone: (401) 462-8418  
Web site: [www.dlt.ri.gov/ui/ws.htm](http://www.dlt.ri.gov/ui/ws.htm)  
E-mail: [workshare@dlt.ri.gov](mailto:workshare@dlt.ri.gov)