	Employment		Total	Median	Training
Occupational Title	2010	2020	Openings	Wage	Codes
Retail Salespersons	12,815	14,812	5,762	\$10.70	8
Cashiers	9,151	10,064	5,065	\$9.37	8
First-Line Supervisors of Retail Sales Workers	3,226	3,747	1,273	\$20.64	7
Stock Clerks and Order Fillers	4,622	4,623	1,149	\$10.77	8
Pharmacy Technicians	1,163	1,606	645	\$13.61	7
Pharmacists	706	937	411	\$53.28	1
Automotive Service Technicians & Mechanics	1,490	1,489	385	\$16.10	7
Laborers and Freight, Stock, & Material					
Movers, Hand	815	926	372	\$13.22	8
Combined Food Preparation & Serving Workers	698	719	216	\$8.76	
Customer Service Representatives	454	533	208	\$15.76	
Office Clerks, General	662	743	198	\$14.33	
Parts Salespersons	378	426	186	\$16.72	8
First-Line Supervisors:Office & Administrative					
Support Workers	475	531	183	\$26.74	7
Light Truck or Delivery Services Drivers	568	630	175	\$14.72	
Butchers & Meat Cutters	352	378	128	\$14.25	8
Food Preparation Workers	286	309	126	\$11.14	8
Bookkeeping, Accounting, & Auditing Clerks	508	578	126	\$17.84	
Pharmacy Aides	270	353	124	\$11.38	
Counter and Rental Clerks	344	386	120	\$11.21	8
Counter Attendants, Cafeteria, Food Concession,					
& Coffee Shop	161	164	120	\$8.65	8
Packers and Packagers, Hand	327	325	94	\$9.08	
Cleaners of Vehicles & Equipment	196	229	91	\$10.50	
General and Operations Managers	413	422	86	\$59.05	4
Driver/Sales Workers	218	259	84	\$9.17	7
Janitors and Cleaners	242	280	84	\$11.82	8
First-Line Supervisors of Mechanics, Installers,					
& Repairers	215	236	78	\$31.99	
Heavy & Tractor-Trailer Truck Drivers	216	248	75	\$19.95	7
HVAC Mechanics and Installers	212	246	71	\$24.01	5
Tire Repairers and Changers	181	202	68	\$14.49	
Floral Designers	195	163	60	\$10.99	
Receptionists and Information Clerks	137	154	58	\$13.88	
Industrial Truck and Tractor Operators	133	150	55	\$16.57	8

Training Codes:	3 - Bachelor's Degree	6 - Some College - No Degree
1 - Professional Degree	4 - Associate Degree	7 - High School Diploma or equivalent
2 - Master's Degree	5 - Postsecondary - Non Degree	8 - Less Than High School

Wage rate reflects the median wage paid by all RI employers during May 2011



A publication of the Labor Market Information Unit

RI Department of Labor and Training, 1511 Pontiac Ave., Cranston, RI 02920 www.dlt.ri.gov TTY via RI Relay 711

Charles J. Fogarty Director



Opportunities in



Retail Trade

1511 Pontiac Avenue Cranston, RI 02920 www.dlt.ri.gov/lmi/ Phone (401) 462-8740 TTY RI Relay 711

Rhode Island employment is expected to increase by more than 52,000 jobs during the 2010-2020 projection period as the state's economy continues to recover from recessionary losses. Employment in 2020 is projected to reach 540,550, an increase of 52,372 (10.7%) from the 2010 employment level.

Job openings result from the creation of new jobs due to industry growth and the need to replace workers who have left an existing position due to job change, retirement,or other personal reasons. During the 2010-2020 projection period, it is estimated that employers will need to fill over 170,000 total job openings statewide. Nearly one-third of the projected openings are attributed to growth that is expected to occur during the projection period, while the remainder will exist due to replacement needs.

The Retail Trade industry employs over 46,000 workers representing 9.5 percent of our current

workforce and is expected to grow to 51,615 by 2020, an 11.8 percent increase.

Nearly a quarter of all growth in Retail Trade will be in Health & Personal Care Stores which is expected to add 1,322 new jobs. Clothing & Clothing Accessories Stores are projected to add 885 jobs, while General Merchandise Stores and Motor Vehicle & Parts Dealers will add significant employment during the projection period as well.

The Retail Salespersons occupation is projected to have the highest number of total openings (5,762) with 35 percent (1,997) attributed to economic growth and 65 percent (3,765) related to replacement needs. Cashiers rank second for total openings and are projected to add 913 jobs related to economic growth and an additional 4,152 opportunities due to replacement needs. The Retail Sales Supervisor occupation is projected to have 1,273 openings, with 521 openings related to economic growth and 752 of these openings attributed to employee turnover.

Retail Trade Fastest Growing Jobs*

Pharmacy Technicians
Pharmacists

Pharmacy Aides

Customer Service Representatives

First-Line Supervisors of Retail Sales Workers
Retail Salespersons

Bookkeeping, Accounting, & Auditing Clerks

Laborers & Freight, Stock, & Material Movers, Hand

Parts Salespersons

General Office Clerks

*Jobs with a minimum projected growth rate of 10 percent and generate a minimum of 100 openings during the projection period.

Rhode Island 2020 Projections Employment in Retail Trade Net 2010 Average 2020 2010 Change **Annual Wage** Totals 46,186 51,615 5,429 \$27,059 4,992 \$42,545 Motor Vehicle & Parts Dealers 5,650 658 Furniture & Home Furnishings Stores 1.122 1,400 278 \$30.596 Electronics & Appliance Stores 1.037 1.200 163 \$39,175 Bldg. Material & Garden Equip. & Supplies Dealers 3,642 4,100 458 \$31.730 Food & Beverage Stores 11.689 12,250 561 \$21,509 Health & Personal Care Stores 5.078 6,400 1.322 \$36,237 **Gasoline Stations** 1.831 1,840 \$19,646 Clothing & Clothing Accessories Stores 3.915 4,800 885 \$17,474 Sporting Goods, Hobby, Book, & Music Stores -78 1.578 1.500 \$17,637 General Merchandise Stores 7.147 7,900 753 \$21,686 2,546 2,725 \$21,049 Miscellaneous Store Retailers 179 241 Nonstore Retailers 1,609 1,850 \$41,773



Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill vacancies created by economic expansion. During the projection period employers in Retail Trade will need to fill over 19,300 positions.