

## Rapid Response

The Rapid Response team provides assistance to the employer facing layoffs. DLT's professionals meet with company officials to determine the best course of action and to ascertain the scope and impact of the plant closing and/or mass layoff. DLT offers basic re-adjustment services, testing assessment, and job search assistance to employees. For information, call (401) 462-8800.

## Workforce Partnership of Greater Rhode Island

The Workforce Partnership of Greater Rhode Island (WPGRI) administers funding for programs to develop a highly trained workforce.



WPGRI serves as one of the agencies responsible for workforce training under the Workforce Investment Act in

RI. WPGRI serves all cities and towns, except Providence and Cranston. Most services and programs for individuals seeking employment or training opportunities are delivered through netWORKri, RI's one-stop career centers.

For more information, call WPGRI at (401) 462-8730 or visit [www.griworkforce.com](http://www.griworkforce.com).

For information on Providence/Cranston, call Providence/Cranston Workforce Solutions at (401) 462-0800.

**Additional services include:**  
tax and registration information, workshare program information, list of enterprise zones, and adjudication inquiries

## Call Your Area Representative

(All numbers are 401 area code)

### *East Bay/Aquidneck Island*

1-888-616-JOBS(5627)

### *East Providence*

Susan Biagioni 462-8723

### *Metro*

Ronni Gannek 462-8920

Armand Tessaglia 462-8939

### *Northern RI*

Joanne King 722-3100

Jane Palmer 722-3100 ext. 122

Bill Cummings 762-9010

### *North/West*

Marty Kudrowitz 828-8055

Rob Royer 828-6548

### *Southern RI*

Connie Parks 789-9721 ext. 102

### *netWORKri*

1-888-616-JOBS(5627)

Christine Grieco  
Chief, Labor and Training Operations  
Employer Service Unit  
RI Department of Labor and Training  
1511 Pontiac Avenue, Building 73  
Cranston, RI 02920-4407

1-888-616-JOBS(5627)

[www.dlt.ri.gov/esu](http://www.dlt.ri.gov/esu)



*Donald L. Carcieri, Governor, State of Rhode Island*  
*Adelita S. Orefice, Director, DLT*

TDD (401) 462-8006 • Equal Opportunity Employer/Program  
Auxiliary aids and services are available upon request to individuals with disabilities.

8/2007/IP

Rhode Island  
Department of Labor and Training

# Employer Services



**Training**  
**Job Search**  
**Tax Credits**  
**Labor Market Data**  
**And much more**

**For more information, call the  
Employer Service Unit  
at 1-888-616-JOBS(5627)  
or visit: [www.dlt.ri.gov/esu](http://www.dlt.ri.gov/esu)**

The Department of Labor and Training's (DLT) Employer Service Unit employs a team of representatives who serve employers in Rhode Island and nearby Massachusetts and Connecticut.

Allow our Employer Service Representatives (ESRs) to visit your company and introduce state and federal programs and services available to you at no cost. You can depend on our representatives for timely information and quality assistance. They are a valuable resource for all of your business needs.

**Call 1-888-616-JOBS(5627)  
to contact an ESR near you.**

## Attention Employers!

- What did you pay for your last help wanted ad?
- Are you receiving free monthly publications on RI's employment trends?
- Are your wages comparable to your competitors?
- Is your company involved in a training program? If so, are you taking advantage of some of the most aggressive grant and tax credit programs in the country?

**We Can Help!**



Visit [www.dlt.ri.gov](http://www.dlt.ri.gov) to find an Employer Service Representative in your area or to learn how DLT can help employers.

# Programs and Services

## Job Listings

Did you know when you list a job opening with DLT it will reach qualified candidates across the country? In the DLT netWORKri centers and in most libraries and colleges, jobs can be accessed via the Internet. If you have access to the Internet, you have the option of posting your job order(s) directly on the national network of jobs called America's Job Bank. If you currently list your job openings with DLT and would like them advertised on the Internet, visit our home page at [www.dlt.ri.gov/esu](http://www.dlt.ri.gov/esu). For more information on job listings, call 1-888-616-JOBS(5627).



## Employment and Training Tax Credits

Offer a diverse portfolio to employers who invest in their workforce. Learn how you can benefit from annual credits for training, production, high performance, and hiring from specific groups. You might even qualify to offer tax exemptions to your employees. For more information on tax credits, call 1-888-616-JOBS(5627).



## Match/Refer Job Applicants

Let the Employer Service Unit (ESU) help you streamline your company's hiring process. Our staff of professional interviewers will match job applicants and refer only qualified candidates, saving you time and money. In addition, we will plan and coordinate customized job recruitments of any size at your employment site or at the nearest netWORKri center.

## Governor's Workforce Board Rhode Island



Provides strategic leadership to increase the skill base of RI's workforce and build the economy. Train your employees by a Workforce Improvement Grant. Get support for summer youth employment programs and mentoring. Connect with policy decision-makers who will shape RI's future economy. For information on current opportunities or for referrals to agencies and programs that can meet your needs, call the Governor's Workforce Board at (401) 462-8860.

## Training Programs

There are a number of programs available to help qualified individuals prepare for entry into the labor force. DLT offers individual referral training at schools and institutions in the community and On-the-Job Training (OJT) with full and partial unemployment insurance reimbursement for eligible individuals. For more information, call 1-888-616-JOBS(5627).

## Labor Market Information

Collects, analyzes, and disseminates data on employment in Rhode Island. Learn about the current employment situation in Rhode Island and the outlook for the future. Occupational wage rates, labor supply, and economic trends are explored.

For more information on LMI, call (401) 462-8740, or visit the LMI web site at [www.dlt.ri.gov/lmi](http://www.dlt.ri.gov/lmi).



*Continued on back*