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Income Support

Unemployment Insurance System Improved

CRANSTON – Adelita S. Orefice, Director of the Rhode Island Department of Labor and Training, announced today that the notification system alerting employers that an Unemployment Insurance (UI) claim has been filed against them has been streamlined. The Department developed a web-based system that allows employers and/or employer-designated agents to choose the address where their UI forms will be mailed. Those without access to the web may submit their request in writing.

Unemployment Insurance, a fund available to former employees who are out of work through no fault of their own, is financed by employer payroll taxes. “We expect this new system to save RI employers money,” said Director Orefice. “Because we will no longer rely on the claimant to provide an employer address when filing for Unemployment Insurance. We can be confident the notice that a UI claim has been filed will reach the most appropriate address. A quicker response from the employer will eliminate erroneous UI payments made to those who may not qualify. This will potentially lower employer taxes and improve the health of the UI Trust Fund.”

Raymond A. Filippone, Assistant Director of Income Support, noted that many employers hire agents to provide the Department with information on wages, the reason for separation, and adjudication. Some large employers have a centralized Human Resource or Payroll office outside of the state. Claimants may not be aware that an employer has an agent or a centralized payroll office, so UI forms are sent to the place of employment instead of the proper office. The employer must then forward these forms, slowing down the confirmation process. This new system will enable the appropriate party to receive UI forms directly.

Mr. Filippone confirmed the Department is committed to providing the best possible customer service to its 33,000 active employers and twelve employer agents, and to making timely payments to Unemployment Insurance recipients. The streamlining of data collection will enable better customer service.

For further information, visit our web site www.dlt.ri.gov or call 401-462-8372.

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The Rhode Island Department of Labor and Training offers a wide array of employment and training services to both the general public and to individuals with unusual barriers to employment. DLT is ready to assist any job seeker, whether the goal is a first job, a better job, or a career change. Rhode Island’s workforce is protected through the enforcement of labor laws, prevailing wage rates, and workplace health and safety standards. Temporary income support is available to unemployed, sick, or injured workers and a comprehensive rehabilitation program is available to those injured on the job.

DLT is dedicated to the growth and competitiveness of Rhode Island industry, administering a variety of training grants, tax credits, and apprenticeship programs to help employers. Economic indicators and labor market information are available for long-range planning. The Agency engages in active outreach, helping large and small employers retain their best workers or retrain their existing work force. At no cost to the employer, DLT will also screen job applicants, post job vacancies, and help businesses institute cost-sharing programs that can avert layoffs.

For more information on the innovative programs and services available to all Rhode Islanders at the Department of Labor and Training, please call (401) 462-8000 or visit the web site at www.dlt.ri.gov.

Equal Opportunity Employer
Auxiliary aids and services are available upon request to individuals with disabilities
TDD (401) 462-8006

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Director Adelita S. Orefice